

Utilities

To facilitate this ambition of getting the quality right, these checks should take place:

- Use 'stats tracker' document to record all key information and records of all communications with the utility providers
- Liaise early with the utility companies and gain an understanding of their requirements
- Consider engagement of third party of independent connection providers such as Matrix Connections / Energetics / Uprocure / PN Daly to provide a managed service and to reduce reliance on the DNO (statutory authority)
- Ensure substations are built in accordance with the utility company's standard details which are obtainable by request
- Ensure that any incoming services are installed to correct depth, laid on correct bedding material and correct marker tape / tiles in full accordance with the relevant statutory provider requirements
- Check that SI reports for soil contamination, and pipework used for incoming water supply is appropriate
- Ensure utility company are aware of any onsite generation (CHP/PVs or online generator) and that any required G59 application is in place

Our Quality vision:

We will get it right first time on all our projects by delivering exceptional customer service

